



RV Technician Training Seminars JANUARY 22nd–24th, 2019 OKANAGAN COLLEGE, Kelowna

The RVDA of BC is very pleased to offer our 2019 RV Technician Training Seminars at Okanagan College, Kelowna Campus, January 22nd-24th. We have elected to go in a different direction this year based on comments/evaluations from previous attendees. Our program this year will mirror a full 2-day training event currently offered by Dometic Corporation and will encompass theory and hands on training for Dometic/Atwood product lines. Our 3rd day's instruction will be provided by DC Power and will include batteries, solar panels/controllers and inverters. Lunch and Coffee Breaks are included in the registration fee. Registration will be capped at 30 attendees.

Seminar Location: Okanagan College: (Trades Building)
1000 K.L.O. Road
Kelowna, BC V1Y 4X8

Parking: Pay parking is in effect at a rate of \$5.00 per day (Student Parking Lot)

Seminar Schedule:

Tuesday, Jan. 22 nd :	7:30am – Registration
Tuesday, Jan. 22 nd :	8:00am – 5:00pm – Dometic Corporation
Wednesday, Jan. 23 rd :	7:45am – Attendance
Wednesday, Jan. 23 rd :	8:00am – 5:00pm – Dometic Corporation
Thursday, Jan. 24 th :	7:45am – Attendance
Thursday, Jan. 24 th :	8:00am – 2:30pm – DC Power
Thursday, Jan. 24 th :	2:30pm – Closing Comments/Certificate of Completion

Daily Breaks:

Day 1 & 2: Lunch will be provided daily, morning and afternoon coffee break times will be determined by the instructor

Day 3: Lunch and a morning coffee break will be provided.

Accommodations: Quote: "RVDA of BC – Corporate Rate" to receive preferred pricing:

Hotel Eldorado

500 Cook Rd., (On the Lake)
Kelowna, BC V1W 3G9
Tollfree: 1-866-608-7500
Email: info@eldoradokelowna.com
Website: www.eldoradokelowna.com
Rates from \$130.00 (Heritage Guestroom)
To \$170.00 (Arms Luxury Suite)

Siesta Motor Inn

3152 Lakeshore Road,
Kelowna, BC V1W 3T1
Phone: 250-763-5013 or: 1-800-663-4347
Must phone to receive corporate rate
Website: www.siestasuiteskelowna.com
One Bedroom Suites from \$89.00 per
night, most include kitchenette.
Larger rooms available by request.

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INSTRUCTOR: HEIDI GAYHEART

- I. Day 1: Air Conditioners – 8:00am-1:30pm (lunch 11:30-12:30)**
 - a. Available Models and their features
 - b. Basic appliance sequence of operations
 - i. AC
 - ii. Heatpump
 - c. Common customer complaints and remedies
 - d. Hands on trouble shooting with all available Dometic control systems
 - e. Available conversion kits
 - i. Competitor to Dometic
 - ii. Old to new Dometic
 - f. Appliance troubleshooting packet to take notes and take home
- II. Day 1 - Water Heaters – 2:00pm-5:00pm**
 - a. Available models and their features
 - i. Tank Water Heaters
 1. Installation
 2. Pilot Models
 3. Gas Only
 4. Gas and electric combo models
 - ii. XT Model Tank
 - iii. On Demand Model
 - b. Sequence of operations on various models
 - c. Common customer complaints and remedies
 - d. Hands on trouble shooting scenarios
 - e. Appliance troubleshooting packet to take notes and take home
- III. Day 2 – Refrigerators – 8:00am-12:00pm (lunch 12:00pm-1:00pm)**
 - a. Available models and their features
 - b. Ventilations requirements
 - c. Sequence of operations on various models
 - d. Common customer complaints and remedies
 - e. Hands on trouble shooting scenarios with common models
 - i. Americana/Americana Plus
 - ii. New Generations/RM1350/DMR702
 - iii. 8-series
 - f. Appliance troubleshooting packet to take notes and take home

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- IV. Day 2 – Furnaces – 1:00pm-5:00pm**
- a. Available models and their features
 - i. AF series
 - ii. DF series
 - iii. Doorless models
 - b. Sequence of operations on various models
 - c. Installation requirements
 - d. Common customer complaints and remedies
 - e. Hands on trouble shooting scenarios
 - f. Appliance troubleshooting packet to take notes and take home



INSTRUCTOR: CHRIS SCHILMAN

Day 3 – Batteries, Solar Panels/Controllers, Inverters 8:00am-2:30pm
Lunch 12:00-1:00pm

Batteries:

- Overview
- Understanding Ratings
- Sizing Battery Systems
- Battery Wiring and Installation
- Battery Charging
- Troubleshooting Battery Problems

Solar Panels & Controllers:

- Overview
- Ratings and Types
- Who is a good candidate and what does a customer need?
- Installation
- Troubleshooting solar problems

Inverters:

- Overview
- Understanding Ratings and Limitations
- What A Customer Needs to Know
- Installation
- Troubleshooting

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REGISTRATION:

Contact

Company

Address

City/Prov. Postal Code

Tel: Email:

Member \$225.00

Non-Member \$325.00

Technician	Years Experience	Reg. Fee
		\$ _____
Technician	Years Experience	Reg. Fee
		\$ _____
Technician	Years Experience	Reg. Fee
		\$ _____
Technician	Years Experience	Reg. Fee
		\$ _____

Sub-Total \$ _____

5% GST \$ _____

TOTAL DUE \$ _____

Please send your completed registration to: joan@rvda.bc.ca or via fax: 778-490-5018
 Or mail to: UNIT 1, 2405 CENTENNIAL DRIVE, BLIND BAY, BC V0E 1H2

You will be invoiced when your application is received,
 we accept payment via Cheque, Visa or MasterCard

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